

ICCOS 2007

International Commercial Cash Operations Seminar “The Currency Cycle”



Sunday, September 23

- 2:00pm – 5:00pm Distribution of Delegate Materials (*Hotel's Level 5, Palazzo Foyer West*)
6:00pm – 8:00pm Welcome Reception at the Sponsor Exhibit Hall (*Level 5, Palazzo Ballroom Sections C & D*)

Monday, September 24

- 8:00am – 6:00pm Sponsor Exhibit Viewing (*Level 5, Palazzo Ballroom Sections C & D*); coffee and juice served at 8:00 a.m.

Session I Coordinated by Geoff Young, Currency Research (*Level 5, Palazzo Ballroom, Sections A & B*)

- 8:30am – 8:40am Opening Remarks, by Geoff Young, ICCOS Chairman
8:40am – 8:50am Welcome to Las Vegas and The Venetian, by Jeff Burge, CFO, The Venetian Resort Hotel Casino
8:50am – 9:20am Welcome to the 12th District and The Federal Reserve Bank's Cash Services Infrastructure Review, by John F. Moore, First Vice President & Chief Operating Officer, Federal Reserve Bank of San Francisco
9:20am – 9:40am The Continuing Evolution of U.S. Currency by Larry Felix, Director, Bureau of Engraving and Printing
9:40am – 10:00 am Questions & Answers
10:00am – 10:20am Refreshments in Sponsor Exhibit Hall

Session II Coordinated by Bob Blacketer, Carreker is now part of CheckFree

- 10:20am – 10:40am Casino Cash Processing – New Horizons, by Debra Miller, Vice President North America Sales, De La Rue
10:40am – 11:00am Cash Acceptance Performance: Casinos compared with Retail environments, by Neil Young, Senior Director, Strategic Marketing, MEI
11:00am – 11:20am Custodial Inventory and Its Effect on Cash Management, by Maureen Saygers, Senior Vice President, Cash and Support Services Division Manager, JPMorgan Chase
11:20am – 11:40am Questions & Answers
11:40am – 1:20pm Delegate Photograph followed by Lunch served in the Sponsor Exhibit Hall

Session III Coordinated by Bo Holmgreen, Transoft International, Inc.

- 1:20pm – 1:40pm The future of ATMs in the Gaming Industry, by Cathy Santoro, SVP & Treasurer, MGM MIRAGE
1:40pm – 2:10pm Alternative Approaches to Third Party Processing, by Susan Pence, Assistant Vice-President, Cash Vault Services and William Wasco, Product Manager, KeyBank N.A., and Mark Allen, Western Region Cash Services Manager, Loomis
2:10pm – 2:30pm An Approach to Bypass the Difficulty in Accessing Information in the Enterprise, by Charly Paelinck, Vice President of IT Development, Harrah's Entertainment
2:30pm – 2:50pm Questions & Answers
2:50pm – 3:15pm Refreshments in Sponsor Exhibit Hall

Sponsor Breakout Meetings: (*Level 4, Rooms 4002, 4003, 4102 & 4103*)

- 3:15pm – 4:00pm **Breakout I**
Rm 4103 • Getting More Cash to the Casino Floor, by Giesecke & Devrient
Rm 4002 • Building a 10 Year Strategy for Cash Operations, by De La Rue
Rm 4102 • Strategic Cash Management - Tools to Attack the Problem and Real-World Results, by Carreker is now part of CheckFree
- 4:15pm – 5:00pm **Breakout II**
Rm 4103 • Federal Reserve Recirculation Policy – A status update two months into the process, by Giesecke & Devrient
Rm 4002 • Building a 10 Year Strategy for Cash Operations, by De La Rue
Rm 4003 • Counterfeit Detection and Currency Fitness: How They Inter-Relate for Various Industries, by Cummins-Allison Corp.
- 5:00pm – 6:00pm Sponsor Exhibit Viewing (light refreshments)
Evening Delegates are free to pursue evening entertainment with colleagues and friends.

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Tuesday, September 25

8:00am – 6:00pm Sponsor Exhibit Viewing; coffee and juice served at 8:00 a.m.

8:30am – 8:40am Announcements, by Geoff Young, ICCOS Chairman

Session IV Coordinated by Hamlet Ambarsoom, Giesecke & Devrient

8:40am – 9:00am U.S. Currency - Still Growing Strong, by Michael Lambert, Assistant Director, The Federal Reserve Board

9:00am – 9:20am Streamlining the Way We Handle Money, by Jeri Kendall, Senior Finance Manager, Walt Disney World, Co.

9:20am – 9:40am Establishment of a Shared Cash Center, by Jaap van Leeuwen, CEO, Altajo, B.V.

9:40am – 10:00am Questions & Answers

10:00am – 10:20am Refreshments in Sponsor Exhibit Hall

Session V Coordinated by Bill Klotz, Cummins-Allison Corp.

10:20am – 10:40am Deposit Management, by John Kennedy, Senior Services Executive, Carreker is now part of CheckFree

10:40am – 11:00am Cash Movement in a Casino, by Frank Scaletta, Director, Cage and Credit, Wynn Las Vegas

11:00am – 11:20am The Impact of the Recirculation Policy on Fitness and Counterfeits, by Barbara Bennett, Vice President, Federal Reserve Bank of San Francisco

11:20am – 11:40am The Federal Reserve's Support for Vendors as Recirculation Takes Effect, by Roland Costa, Vice President, Federal Reserve Bank of Richmond, Currency Technology Office

11:40am – 12:00pm Questions & Answers

12:00pm – 1:30pm Delegate Luncheon (*Level 4, Delfino Ballroom Sections 4004/05 and 4104/05*)

Session VI Coordinated by Brendan Burge, NamSys Inc.

1:30pm – 1:50pm Contingency Planning / Disaster Recovery (Preparing for the Next Pandemic), by Mary Law, Cash Services Manager, APACS (the UK Payments Association)

1:50pm – 2:10pm Creating Economies of Scale in Currency Processing – A Canadian Perspective, by Gord Glagau, Product Manager, INTRIA

2:10pm – 2:30pm Managing the Currency Supply Chain and the Role of Automation, by John H. Morris, Cash Optimization Manager, Wachovia Corporation

2:30pm – 2:50pm Questions & Answers

2:50pm – 3:15pm Refreshments in Sponsor Exhibit Hall

Sponsor Breakout Meetings: (*Level 4, Rooms 4001 A/B, 4002, 4003, 4102 & 4103*)

3:15pm – 4:00pm **Breakout III**

Rm 4103 • Federal Reserve Recirculation Policy – A status update two months into the process, by Giesecke & Devrient

Rm 4003 • Big Vault Bang for a Small Vault Buck, by NamSys Inc.

Rm 4102 • RFID in Cash Operations – Opportunities for Business Innovation, by IBM

4:15pm – 5:00pm **Breakout IV**

Rm 4001 • Web Centric Cash Management - A Preview Of Next Generation Tools, by Currency Technics & Metrics

Rm 4002 • Building a 10 Year Strategy for Cash Operations, by De La Rue

5:00pm – 6:00pm Sponsor Exhibit Viewing, Level 5, Palazzo Ballroom Sections M & N (light refreshments)

7:00pm – 10:00pm Gala Dinner – **seating will begin promptly at 7pm** (*Level 5, Palazzo Ballroom Sections M & N*)

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Wednesday, September 26

- 8:30am – 12:30pm Sponsor Exhibit Viewing; coffee and juice served at 8:30 a.m.
- 9:00am – 9:10am Announcements, by Geoff Young, ICCOS Chairman
- Session VII** **Coordinated by Peggy Lynch, Glory (U.S.A.) Inc.**
- 9:10am – 9:30am Cross Shipping and Currency Fitness: an update, by Becky Stanton, Vice President, Union Bank of California
- 9:30am – 9:50am Eliminating Cash Shrinkage and Employee Theft in a Retail Environment, by Ed Grondahl, SVP Sales & Marketing, Tidel Engineering LP
- 9:50am – 10:10am Impact of cash flow in the casino environment – post Katrina, by Tris Bibeault, Director of Finance, Imperial Palace Biloxi
- 10:10am – 10:30am Questions & Answers
- 10:30am – 10:50am Refreshments in Sponsor Exhibit Hall
- Session VIII** **Coordinated by Dane McSpedon, De La Rue**
- 10:50am – 11:10am Efficient Cash Processing in a Recirculation World, by Ed Brindley, Head of Pre-Sales and Product Management Cash Processing Solutions, De La Rue
- 11:10am – 11:30am Tracking Cash from the Bill Validator to the Bank – Standardizing and streamlining processes across your gaming floor from slots to table games, by Tom Nieman, Senior VP Operations, JCM American Corporation
- 11:30am – 11:50am Serving the Under-Banked Market, by Brent Turner, Vice President of Financial Services, Rent-A-Center, Inc.
- 11:50am – 12:10pm Questions & Answers
- 12:10pm – 12:30pm Closing Remarks, by Geoff Young, ICCOS Chairman

Special Thanks to the 2007 Sponsors:

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| Currency Research (Platinum) | Carreker is now part of CheckFree (Silver) |
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| Giesecke & Devrient (Platinum) | INTRIA (Bronze) |
| MEI (Bronze) | NamSys Inc. (Silver) |
| Tidel Engineering LP (Bronze) | Transoft International, Inc. (Bronze) |
| Western Money Systems (Bronze) | |

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