

ICCOS 2009: “The Currency Cycle”



Sunday, March 22

- 2:00pm – 5:00pm Registration and Distribution of Delegate Materials (*Palm Court Foyer*)
6:00pm – 8:00pm Welcome Reception at the Sponsor Exhibit Hall (*Gold Coast and French Rooms*)

Monday, March 23

- 8:30am – 6:00pm Sponsor Exhibit Viewing (*Gold Coast and French Rooms*); coffee served at 8:30 a.m.

Session I

Coordinated by Geoff Young, Currency Research (*Grand Ballroom*)

- 9:00am – 9:20am Opening Remarks, by Geoff Young, ICCOS Chairman
9:20am – 9:40am 2008 Retailer Survey “The Cost of Collection”, by Anne Walters, British Retail Consortium
9:40am – 10:00am What is Happening to Currency Fitness Standards?, by Roland Costa, Federal Reserve System Currency Technology Office
10:00am – 10:20am Transformation of Cash Processing, by Curtis Hallowell, Cummins-Allison Corp
10:20am – 10:40 am Questions & Answers
10:40am – 11:15am Refreshments in Sponsor Exhibit Hall

Sponsor Breakout Meetings:

 (*Venetian, Georgian, Superior, Huron, Drake and Parkside Rooms*)

11:15am – 12:00pm Breakout I

- Parkside** • Cash & Ticket Processing Efficiencies: Doing More With Less, by Cummins-Allison
Drake • Improving your Profit Margin by Maximising the Impact of Industry Best Practise, by De La Rue
Venetian • Deposit Automation: Retail and Bank Branch, by Giesecke & Devrient
Superior • Exploring the Incremental Value Proposition Delivered by Recyclers in a Retail Environment, by NCR
Georgian • Back to core banking: managing your cash - Make no mistake, this is not about forecasting!, by Transoft International Inc.
Huron • Cash Cycle Management – A Holistic Approach for Cash Reductions in the Cash Cycle, by Wincor Nixdorf

- 12:15pm – 2:00pm Delegate Photograph followed by Lunch served in the Sponsor Exhibit Hall

Session II

Coordinated by Steve Reber, Giesecke & Devrient

- 2:00pm – 2:30pm Smart Safes and the On-Site Retail Banking Solution, by Matthew Snow, Regions Financial Corp. and John Rhoads, Loomis
2:30pm – 2:50pm Outsourcing Cash Vault Services - How to Leverage Existing Relationships, by Maureen Saygers, JPMorgan Chase
2:50pm – 3:10pm TBA, by Alan Hepker, Sarobant Security Inc. and Anthony Hepker, High End Security Solutions
3:10pm – 3:30pm Questions & Answers
3:30pm – 4:15pm Refreshments in Sponsor Exhibit Hall

Sponsor Breakout Meetings:

 (*Venetian, Georgian, Superior, Huron, Drake and Parkside Rooms*)

4:15pm – 5:00pm Breakout II

- Parkside** • Self-Service Coin Trends & Profit Opportunities, by Cummins-Allison
Venetian • Cash Inventory Management: Gaming and Non-gaming Revenues, by Giesecke & Devrient
Georgian • Currency Management Cycle in the Gaming Industry, by Glory
Huron • Using Data Visualization Technology to Find New Vault Efficiencies, by NamSys, Inc.
Superior • Exploring the Incremental Value Proposition Delivered by Recyclers in a Retail Environment, by NCR
Drake • High-speed Currency Processing - Offering Clearly Different Alternatives, by Non Linear Concepts, Inc.

- 5:00pm – 6:00pm Sponsor Exhibit Viewing (light refreshments and cocktails)
Evening Delegates are free to pursue evening entertainment with colleagues and friends.

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Tuesday, March 24

8:30am – 5:00pm Sponsor Exhibit Viewing; coffee served at 8:30 a.m.

Session III

Coordinated by Suresh Raina, De La Rue

9:00am – 9:20am Compliance Challenges with a Global Currency, by Jeffrey Pruiksmas, Federal Reserve Bank of New York
9:20am – 9:40am Is Cashless the Answer to a Less Cash Society?, by Hamlet Ambarsoom, Giesecke & Devrient
9:40am – 10:00am Global Payment Study Project, by Eugenie E. Foster, International Association of Currency Affairs (IACA)
10:00am – 10:20am Cash Processing Efficiency through Correspondent Bank Solutions, by William Wasco, KeyBank
10:20am – 10:40am Questions & Answers
10:40am – 11:15am Refreshments in Sponsor Exhibit Hall

Sponsor Breakout Meetings: *(Venetian, Georgian, Superior, Huron, Drake and Parkside Rooms)*

11:15am – 12:00pm **Breakout III**

- Parkside** • Self-Service Coin Trends & Profit Opportunities, by Cummins-Allison
- Drake** • Improving your Profit Margin by Maximising the Impact of Industry Best Practise, by De La Rue
- Venetian** • Deposit Automation: Retail and Bank Branch, by Giesecke & Devrient
- Georgian** • Retail “Best Practice” Solutions in Cash Movement, by Glory
- Superior** • The Role of the Retailer and the Processor in Maintaining Note Quality and Supporting the Activities of the Central Bank, by Intelligent Currency Solutions

12:15pm – 1:15pm Lunch served in the Sponsor Exhibit Hall

Session IV

Coordinated by Mark Shonebarger, NCR

1:15pm – 1:35pm The Cashless Society.....Especially Not Now!, by Mike Bowen, G4S
1:35pm – 1:55pm Measuring up for Success in Business Today, by Jamie Cockerell, De La Rue
1:55pm – 2:15pm A Central Bank's View of Currency Fitness in an Outsourced World, by Lisa Elliott, Bank of Canada
2:15pm – 2:35pm Understanding the Challenges and Costs of Currency Movement in the U.S., by Tina Tuccillo, Glory
2:35pm – 2:55pm Questions & Answers
2:55pm – 3:15pm Refreshments in Sponsor Exhibit Hall

Sponsor Breakout Meetings: *(Venetian, Georgian, Superior, Huron, Drake and Parkside Rooms)*

3:30pm – 4:15pm **Breakout IV**

- Drake** • Improving your Profit Margin by Maximising the Impact of Industry Best Practise, by De La Rue
- Georgian** • Outsourcing Cash Vault Services, by Glory
- Superior** • Exploring the Incremental Value Proposition Delivered by Recyclers in a Retail Environment, by NCR
- Venetian** • High-speed Currency Processing - Offering Clearly Different Alternatives, by Non Linear Concepts, Inc.
- Parkside** • Automate & Accelerate: Setting the Course for Branch AND STORE Transformation, by Wincor Nixdorf

4:15pm – 5:00pm Sponsor Exhibit Viewing (light refreshments and cocktails)

6:00pm – 9:30pm Gala Dinner (Motorcoaches will begin boarding promptly at 6:00pm from the Oak Street Entrance on the north side of the Drake Hotel.)

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Wednesday, March 25

8:30am – 12:30pm Sponsor Exhibit Viewing; coffee served at 8:30 a.m.

Session V Coordinated by Tim Esterbrook, Cummins-Allison Corp.

9:00am – 9:20am The Effects of the Financial Turmoil on Currency Demand, by Michael Lambert, The Federal Reserve Board

9:20am – 9:40am The Effects of the Current Financial Situation on an Island Economy, by Cindy Scotland, Cayman Islands Monetary Authority

9:40am – 10:00am Emerging Strategies for Effective Self-Service and Cash Automation, by Saul Caprio, Wincor Nixdorf

10:00am – 10:20am Understanding costs in the cash cycle is critical – Reducing the costs even more so!, by William Aubrey Chapman, Currency Research

10:20am – 10:40am Questions & Answers

10:40am – 11:00am Refreshments in Sponsor Exhibit Hall

Session VI Coordinated by Astrid Mitchell, Currency News

11:00am – 12:10pm Panel Discussion: The Effects of the Economic Crisis on Your Cash Automation Efforts, panelists: Karen Morgan, PNC Bank; Darren Langton, Loomis; William A. Chapman, Currency Research; facilitator: Astrid Mitchell, Currency News

12:10pm – 12:30pm Closing Remarks, by Geoff Young, ICCOS Chairman

Special Thanks to the 2009 Sponsors:

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