

ICCOS Americas 2010: “The Currency Cycle”

October 10 – 13, 2010 • Talking Stick Resort • Scottsdale, Arizona



Sunday, October 10

- 3:00pm – 6:00pm Registration and Distribution of Delegate Materials (*Salt River Registration Desk*)
6:00pm – 8:00pm Welcome Reception in Sponsor Exhibition (hors d'oeuvres, beer and wine) (*Salt River 1 - 4*)

Monday, October 11

- 8:30am – 6:00pm Sponsor Exhibit Viewing; continental breakfast served 8:30am – 9am. (*Salt River 1 - 4*)

Session I (*Salt River 5*) Coordinated by Enrico Bocchiardi, ARCA - CTS Cashpro

- 9:00am – 9:10am Opening Remarks, by Honorary Chair, ICCOS Americas 2010
9:10am – 9:20am Welcome, by Robb McCreary, Talking Stick Resort
9:20am – 9:40am The Effects of the Financial Crisis on Cash in Circulation, by Jaclyn Hodges, Board of Governors of the Federal Reserve System
9:40am – 10:00am Readying the Canadian Cash System for Polymer Notes, by Richard Wall, Bank of Canada
10:00am – 10:20am The Act of Balancing Cash Balances with Actions, by Mike Garwood, Wells Fargo
10:20am – 10:45 am Questions & Answers
10:45am – 11:45am Delegate Photograph taken at the Resort's “Fire Garden” area (*promptly at 10:45am, take the elevator or stairs down to the atrium level and out the glass doors*) followed by beverage service in Sponsor Exhibition

Sponsor Breakout Meetings (*Roadrunner Rooms A, B & C*)

- 11:45am – 12:30pm The Future of Cash Recycling, from the Branch to National Oversight Institutions, Everybody is Involved, by ARCA - CTS Cashpro (*Roadrunner Room A*)
The Oldest Form of Payment... in Demand More Than Ever, by Fiserv (*Roadrunner Room B*)
Defining the New Standard for High-speed Currency Processing, by Non Linear Concepts Inc. (*Roadrunner Room C*)
12:30pm – 1:50pm Buffet lunch served in the Sponsor Exhibition

Session II (*Salt River 5*) Coordinated by David Thomas, Non Linear Concepts Inc.

- 1:50pm – 2:10pm Currency Accessibility for the Blind and Visually Impaired and its Potential Impact in the Circulation, by Larry Felix, Bureau of Engraving and Printing
2:10pm – 2:30pm Is the Bank Branch the best way to reconnect to customers? by Mike Mares, ARCA - CTS Cashpro
2:30pm – 2:50pm Planning for the Future, a Federal Reserve Perspective, by Roland Costa, Currency Technology Office, Federal Reserve Bank of Richmond
2:50pm – 3:10pm Global Cash Supply Chain Cost Management: “Things have never been better...!”, by Bo H. Holmgreen, Transoft International Inc.
3:10pm – 3:30pm Questions & Answers
3:30pm – 3:55pm Beverage service in Sponsor Exhibition

Sponsor Breakout Meetings (*Roadrunner Rooms A, B & C*)

- 4:00pm – 4:45pm High-volume, Retail Cash Room Automation. Is now the time?..., by ARCA - CTS Cashpro (*Roadrunner Room A*)
Hardware is from Venus, Software is from Mars: Bringing Them Together, by Cummins-Allison Corp. (*Roadrunner Room B*)
Managing a Complex Cash Processing Business with a Multiplicity of Sites, Equipment Vendors and Product Types - the ICS Approach, by Intelligent Currency Solutions (*Roadrunner Room C*)
4:45pm – 6:00pm Sponsor Exhibition Reception (light food, beer and wine)
Evening Delegates are free to pursue evening entertainment with colleagues and friends.

Tuesday, October 12

8:30am – 5:00pm Sponsor Exhibit Viewing; continental breakfast served 8:30am – 9am. (*Salt River 1 - 4*)

Session III (*Salt River 5*) **Coordinated by Bo H. Holmgreen, Transoft International Inc.**

- 9:00am – 9:20am Navigating Hawaii's Cash Logistical Waters, by Donna Howard, American Savings Bank
- 9:20am – 9:40am Effectively Managing Cash Through Multiple Bank Channels, by Bill Wasco, KeyBank
- 9:40am – 10:00am An Update on the Global Payment Survey Project, by Eugenie Foster, International Association of Currency Affairs (IACA)
- 10:00am – 10:20am Maximizing Business Potential within the Cash Cycle - Global Best Practices, by Holger Ziegler, Giesecke & Devrient
- 10:20am – 10:40am Questions & Answers
- 10:40am – 11:10am Beverage service in Sponsor Exhibition

Sponsor Breakout Meetings (*Roadrunner Rooms A, B & C*)

- 11:15am – 12:00pm The Future of Cash Recycling, from the Branch to National Oversight Institutions. Everybody is Involved, by ARCA - CTS Cashpro (*Roadrunner Room A*)
- Scalable Solutions for the Future of Cash Processing, by Giesecke & Devrient (*Roadrunner Room B*)
- Defining the New Standard for High-speed Currency Processing, by Non Linear Concepts (*Roadrunner Room C*)
- 12:00pm – 1:30pm Buffet lunch served in the Sponsor Exhibition

Session IV (*Salt River 5*) **Coordinated by Brian Jorgenson, Fiserv**

- 1:30pm – 1:50pm The Coin Distribution System in Canada, by Paul Lefebvre and Lenard Cheung, Royal Canadian Mint
- 1:50pm – 2:10pm Retail Cash Management Transformation With Virtual Vault, by Robert Gosma, Hanesbrands Inc.
- 2:10pm – 2:30pm 2010 Update on the Consumer Payment Choice Survey, by Scott Schuh, Ph.D., the Federal Reserve Bank of Boston
- 2:30pm – 2:50pm Questions & Answers
- 2:50pm – 3:25pm Light snack and beverage service in Sponsor Exhibition

Sponsor Breakout Meetings (*Roadrunner Rooms A, B & C*)

- 3:30pm – 4:15pm Retail Deposits in the 21st Century, by Superior Bag (*Roadrunner Room A*)
- Scalable Solutions for the Future of Cash Processing, by Giesecke & Devrient (*Roadrunner Room B*)
- 2010 – The Year of Cost Optimization, by Transoft International, Inc. (*Roadrunner Room C*)
- 4:15pm – 5:00pm Sponsor Exhibit viewing
- 7:00pm – 10:15pm *"So This is Arizona!"* Delegate Reception and Appreciation Dinner with special entertainment (*Resort's "Fire Garden" by the main swimming pool*) **Casual attire.**

Wednesday, October 13

8:30am – 12:30pm Sponsor Exhibit viewing; continental breakfast served 8:30am – 9am. (*Salt River 1 - 4*)

Session V (*Salt River 5*) **Coordinated by Francisco Lopez, Intelligent Currency Solutions**

- 9:00am – 9:20am A CIT Company's Perspective on Remaining Bank-neutral while Facilitating "In Store Credit" via "Smart Safes" through Multiple Banking Partners, by Stephen P. Collins, Garda Cash Logistics
- 9:20am – 9:40am Cash Trends from the Fed's Perspective, by Barbara Bennett, Cash Product Office, Federal Reserve Bank of San Francisco
- 9:40am – 10:00am Philosophical Foundations of Prediction, by Mark Frost, Ph.D., Southern Methodist University
- 10:00am – 10:20am Questions & Answers
- 10:20am – 10:50am Beverage service in Sponsor Exhibition

Session VI (*Salt River 5*) **Coordinated by Larry Michna, Cummins-Allison Corporation**

- 10:50am – 11:10am Why Recyclers: What is making one community bank consider implementing recyclers?, by Craig Roper, Bank of Utah
- 11:10 am – 11:30am Optimizing the Entire Cash Supply Chain - Putting Theory into Practice, by Gord Glagau, Brink's Canada Limited
- 11:30am – 11:50am Effectively Measuring the Lifecycle of Federal Reserve Banknotes, by Shaun E. Ferrari, Board of Governors of the Federal Reserve System and Charles Hodges, Currency Technology Office, Federal Reserve Bank of Richmond
- 11:50am – 12:10pm Questions & Answers
- 12:10pm – 12:20pm Closing Remarks, by Honorary Chair, ICCOS Americas 2010