

AGENDA

Sunday, March 11

- 3:00pm – 6:00pm Registration and Distribution of Delegate Materials (*Mezzanine*)
 6:00pm – 8:00pm Welcome Reception in Sponsor Exhibition (hors d'oeuvres, beer and wine) (*Trianon Ballroom*)

Monday, March 12

- 8:30am – 6:30pm Sponsor Exhibit Viewing; coffee, tea and pastries served from 8:30 – 9:00am. (*Trianon Ballroom*)
 9:00am – 9:10am Opening Remarks by Marci Chavez, Currency Research President (*Versailles Ballroom*)
- General Session I** **Coordinated by Marci Chavez, Currency Research** (*Versailles Ballroom*)
- 9:10am – 9:30am Miami – A Destination City for People and Currency by Paul W. Graham, Federal Reserve Bank of Atlanta, Miami Branch
 9:30am – 9:50am Long View of the Trends and Uncertainties Affecting the Cash Supply Chain: The Federal Reserve System's Perspective by Barbara Bennett, Federal Reserve System Cash Product Office
 9:50am – 10:10am Demand Estimation and Cash Production Planning in Banco de México by Jorge de la Vega Góngora, Banco de México presented in Spanish
 10:10am – 10:30 am Questions & Answers
 10:30am – 11:15am Delegate Photograph taken on front steps of Hotel followed by coffee and tea in Sponsor Exhibition; (*Promptly at close of session, make your way downstairs via the Mezzanine staircase or elevators and assemble outside the front doors of the hotel.*)

Breakout Meetings I (*Windsor, Balmoral, and Sandringham rooms; all on Mezzanine Level*)

- 11:15am – 12:00pm Enhanced Productivity in Cash Processing – a New Era in Sorting Solutions by Toshiba (*Windsor room*)
Future Payments – How Cash is Raising its Game by Giesecke & Devrient (*Balmoral room*)
Cash-4-All--Intelligent Cash & Cassette Management Solution by GRG Banking Equipment (HK) Co., Ltd. (*Sandringham room*)
 12:00pm – 1:30pm Lunch served in the Sponsor Exhibition

General Session II Coordinated by Francisco Lopez, Intelligent Currency Solutions (*Versailles Ballroom*)

- 1:30pm – 1:50 pm Expanding the Cash Network in Latin America: Unconventional Channels Emerge as Cash Distributors by Jim Poteet, Brink's U.S. and Leonardo Araujo, Brink's Latin America
 1:50pm – 2:10pm Remote Currency Management through Strategic Partnerships and Smart Safe Solution by James Karas, Fifth Third Bank
 2:10pm – 2:30pm Cash Recycling: a Balancing Act by Jonathan Ward, Secura Monde International
 2:30pm – 2:50pm Questions & Answers
 2:50pm – 3:15pm Coffee break with snacks in Sponsor Exhibition

Breakout Meetings II (*Windsor, Balmoral, and Sandringham rooms; all on Mezzanine Level*)

- 3:15pm – 4:00pm Creating Revenue from your Currency Supply Chain by Fiserv (*Windsor room*)
Future Payments – How Cash is Raising its Game by Giesecke & Devrient (*Balmoral room*)
Cash-4-All--Intelligent Cash & Cassette Management Solution by GRG Banking Equipment (HK) Co., Ltd. (*Sandringham room*)

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General Session III Coordinated by Scott Winkler, Fiserv (*Versailles Ballroom*)

- 4:00pm – 4:20 pm IACA presents: The Latest Global Payment Trends by Eugenie Foster, International Association of Currency Affairs
 4:20pm – 4:40pm Introducing a New Polymer Banknote Series in Canada by Richard Wall, Bank of Canada
 4:40pm – 5:00pm Questions & Answers
 5:00pm – 6:30pm Sponsor Exhibition Reception (light food, beer and wine)
 Evening Delegates are free to pursue evening entertainment with colleagues and friends.

Tuesday, March 13

8:30am – 5:00pm Sponsor Exhibit Viewing; coffee, tea and pastries served from 8:30 – 9:00am. (*Trianon Ballroom*)

General Session IV **Panel on Business Risk and Continuity Planning across the Cash Cycle, Coordinated by Gonzalo Santamaria, Currency Research** (*Versailles Ballroom*)

9:00am – 9:20am Business Continuity and Contingency Planning in the Federal Reserve Cash Operation by Amy Goodman, Federal Reserve Bank of Atlanta

9:20am – 9:40am Business Continuity Planning within the Commercial Bank – A Cash Vault Perspective by Ed Angelbello, Wells Fargo Bank

9:40am – 10:00am Risk Mitigation and Fraud Prevention Best Practices for Cash Processing by William Wasco, KeyBank

10:00am – 10:20am Questions & Answers

10:20am – 11:00am Coffee and tea in Sponsor Exhibition

Breakout Meetings III (*Escorial, Alhambra, and Raphael rooms; all on Mezzanine Level*)

11:00am – 11:45am Enhanced Productivity in Cash Processing – a New Era in Sorting Solutions by Toshiba (*Escorial room*)

Optimising the Flow of Information from Sorting Operations- how ICS can help you Enhance the Visibility of Data from your Processing Equipment by Intelligent Currency Solutions (*Alhambra room*)

Cash Recycling + Vault Automation = Closed Cash Cycle by CTS Cashpro (*Raphael room*)

11:45am – 1:15pm Lunch served in the Sponsor Exhibition

General Session V **Coordinated by Bo Holmgren, Transoft International** (*Versailles Ballroom*)

1:15pm – 1:35 pm End to End Cash Management by Virginia Hernández Troncoso, Central Bank of the Dominican Republic *presented in Spanish*

1:35pm – 1:55pm CITs as Providers of Automated Cash Processing by Angel Antonio Celio Sandoval, Grupo Seguridad Integral *presented in Spanish*

1:55pm – 2:15pm Prosecur White Label Branch - New Channels for Banking by Claudia L. Hernández, Prosecur *presented in Spanish*

2:15pm – 2:35pm Questions & Answers

2:35pm – 3:15pm Coffee, tea and snacks in Sponsor Exhibition

Breakout Meetings IV (*Escorial, Michelangelo, Alhambra and Raphael rooms; all on Mezzanine Level*)

3:15pm – 4:00pm Using a Virtual Vault to Create Value and Increase your Focus on Customer Service by Garda (*Escorial room*)

Market Advantages of Outsourced Transaction Processing by Loomis (*Michelangelo room*)

Cache your Cash – Applying Sophisticated Cash Management Intelligence to Cash Recirculation to Achieve Additional Pipeline Optimization and Cost Reductions by Transoft International (*Raphael room*)

4:00pm – 5:00pm Sponsor Exhibit viewing

7:00pm – 10:00pm Delegate Appreciation Reception and Dinner (*Chopin foyer and ballroom, on Mezzanine Level*)

Wednesday, March 14

8:30am – 12:30pm Sponsor Exhibit viewing; coffee, tea and pastries served from 8:30 – 9:00am. (*Trianon Ballroom*)

General Session VI **Coordinated by Enrique Cano, CTS Cashpro** (*Versailles Ballroom*)

9:00am – 9:20am Issuing and Maintaining Banknote Quality: A Central Bank's Responsibility by Shaun Ferrari and Jaclyn Hodges, Board of Governors of the Federal Reserve System

9:20am – 9:40am Opportunities for Developing Cash Processing and Cash In Transit (CIT) Services in The Bahamas by Stephen G. Greenslade, CPO, ICS of The Bahamas Company Ltd.

9:40am – 10:00am Questions & Answers

10:00am – 10:30am Coffee and tea in Sponsor Exhibition

General Session VII **Coordinated by David Thomas, Toshiba** (*Versailles Ballroom*)

10:30am – 10:50am Offering the Next Generation of Financial Services for the Cash-preferred Market with Self-service Automation by Hamed Shahbazi, TIO Networks

10:50am – 11:10am A Journey to the Next Generation, A Federal Reserve Perspective by Roland Costa, Federal Reserve System's Currency Technology Office

11:10am – 11:30am U.S. Currency Features and Detection of Counterfeit, by Allan Wolf, United States Secret Service

11:30am – 11:50am Questions & Answers

11:50am – 12:10pm Closing Remarks, by Marci Chavez, Currency Research President