

ICCOS



AMERICAS 2013

AGENDA

Monday, September 16

- 12:30pm – 1:00pm Early Registration for Workshop Attendees (*Sandringham/Windsor rooms*)
- 1:00pm – 4:00pm Workshop: The Future of Retail Cash Automation: Evolution, Revolution or ??? moderated by Barbara A. Bennett, Vice President & Chief Strategist for the Federal Reserve System's Cash Product Office
- 4:00pm – 6:00pm Registration and Distribution of Delegate Materials (*Mezzanine*)
- 5:00pm – 7:00pm Welcome Reception in Sponsor Exhibition (hors d'oeuvres, beer and wine) (*Trianon Ballroom*)
Sponsored by Innovia Group

Tuesday, September 17

- 8:30am – 7:00pm Sponsor Exhibit Viewing; coffee, tea and pastries served from 8:30 – 9:00am. (*Trianon Ballroom*)

General Session Opening (*Versailles Ballroom*)

- 9:00am – 9:10am Welcome Address by Marci Chavez, President, Currency Research
- 9:10am – 9:30am Opening Remarks: Welcome Home to Miami by Paul Graham, AVP & Branch Operations Officer, Federal Reserve Bank of Atlanta, Miami Branch

General Session I Coordinated by Marci Chavez, Currency Research (*Versailles Ballroom*)

- 9:30am – 9:50am Issuance of the New-design \$100 Note by Shaun E. Ferrari, Assistant Director of Division of Reserve Bank Operations and Payment Systems at the Board of Governors of the Federal Reserve System
- 9:50am – 10:10am Prospects and Challenges of Cash Usage in the Nigerian Economy by Bilkisu Usman, Assistant Director & Head, Research & Development Office, Currency Operations Department, Central Bank of Nigeria
- 10:10am – 10:30am Conversion Project of USD Banknote to Coin by the Central Bank of El Salvador Presented in Spanish
- 10:30am – 10:50am Questions & Answers
- 10:50am – 11:45am Delegate Photograph taken on the Hotel's pool deck located on the Plaza level, followed by coffee and tea in Sponsor Exhibition; (*Promptly at close of session, make your way up to the Plaza Level via the Mezzanine elevators and assemble by the photographer on the pool deck.*)

Sponsor Breakout Meetings I (*Balmoral, Sandringham, Windsor, Escorial, and Alhambra rooms; all on Mezzanine Level*)

- 11:45am – 12:30pm Market Developments in Cash Handling in the Financial and Retail World by NELMAR Security Packaging Systems (*Balmoral room*)
- Guardian® Polymer Substrate: A Practical Guide to a Long Life in Cash by Innovia Security (*Sandringham room*)
- Strategic Planning: Best Practices for Optimizing your Currency Distribution Network by Fiserv (*Windsor room*)
- What are Currency Processing Manufacturers Missing? by Toshiba (*Escorial room*)
- Beyond the Cash Vault by De La Rue (*Alhambra room*)
- 12:30pm – 1:45pm Lunch served in the Sponsor Exhibition **Sponsored by NELMAR Security Packaging Systems Inc.**
- 12:45pm – 1:30pm Meeting of the Cash Management Association of the Americas (CMAA) led by Joe De Rosa, Vice President, VIA MAT International (USA) Inc. (*Versailles Ballroom*)

General Session II Coordinated by Brendan Burge, Toshiba (*Versailles Ballroom*)

- 1:45pm – 2:25pm Federal Reserve Long Term Strategy: Supply Chain and Operations Efficiency Improvements by Mark Gould, Senior Vice President and Deputy Product Manager, Federal Reserve System Cash Product Office, and Roland Costa, Senior Vice President, Currency Technology Office, a division of the System Cash Product Office
- 2:25pm – 2:45pm Cash Planning in a Dynamic Risk Environment by Debra Box, Cash and Transportation Services Executive, and Deirdre Spehar, Senior Group Operations Manager, Bank of America Merrill Lynch
- 2:45pm – 3:05pm Questions & Answers
- 3:05pm – 3:30pm Coffee break with snacks in Sponsor Exhibition

Sponsor Breakout Meetings II (*Balmoral, Sandringham, Windsor, Escorial, and Alhambra rooms; all on Mezzanine Level*)

- 3:30pm – 4:15pm Market Developments in Cash Handling in the Financial and Retail World by NELMAR Security Packaging Systems (*Balmoral room*)
- Verus® - A New Dimension in Banknote Authentication by Innovia Films (*Sandringham room*)
- Strategic Planning: Best Practices for Optimizing your Currency Distribution Network by Fiserv (*Windsor room*)
- What are Currency Processing Manufacturers Missing? by Toshiba (*Escorial room*)
- Analysing the Performance of Cash Processing Operations by ICS (*Alhambria room*)

General Session III Coordinated by Gonzalo Santamaria, Currency Research (*Versailles Ballroom*)

- 4:15pm – 4:35pm Bringing the Law Enforcement Community on Board by Michael Duncan, Assistant Director, Compliance, Currency Department, Bank of Canada
- 4:35pm – 4:55pm How Ink Staining/IBNS Eradicated Cash in Transit Related Crime in Belgium by Freddy Pourbaix, Security Advisor & Patrice Rullier, Managing Director, Oberthur Cash Protection SA
- 4:55pm – 5:15pm Law Enforcement's Recent Focus On Bulk Currency and Best Practices in Responding to a Government Inquiry by Bob O'Neill, Freeh Corp.
- 5:15pm – 5:35pm Questions & Answers
- 5:35pm – 7:00pm Cocktail Reception (light food, beer and wine) **Sponsored by Fiserv**
- Evening Delegates are free to pursue evening entertainment with colleagues and friends.

Wednesday, September 18

- 8:30am – 5:00pm Sponsor Exhibit Viewing; coffee, tea and pastries served from 8:30 – 9:00am. (*Trianon Ballroom*)

General Session IV Coordinated by Enrique Cano, CTS Cashpro (*Versailles Ballroom*)

- 9:00am – 9:20am Outsourcing Considerations and Service Agreement Structuring by Derek McDonald, Treasury Management Vault Services Product Manager, Capital One
- 9:20am – 9:40am Working with Polymer in the Banknote Supply Chain by Chris Catlin, Head of PolyTeQ Central Banking Services, PolyTeQ Services
- 9:40am – 10:00am Outsourcing Cash Vault Services by R. Bruce Nolan, Jr., Vice President, National Cash Management Services, Dunbar Cash Vault Services
- 10:00am – 10:20am The Cash Cycle and How the CIT Companies can Create Value for their Customers by Alejandro Agudelo Rojas, Director General, Logística de Valores y Gestión de Efectivo, Prosegur Colombia Presented in Spanish
- 10:20am – 10:40am Questions & Answers
- 10:40am – 11:15am Coffee and tea in Sponsor Exhibition

Sponsor Breakout Meetings III (*Balmoral, Sandringham, Windsor and Escorial rooms; all on Mezzanine Level*)

- 11:15am – 12:00pm How to Select Software Packages to Bring your Cash Center Management Process to New Level by Giesecke & Devrient (*Balmoral room*)
- Guardian® Polymer Substrate: A Practical Guide to a Long Life in Cash by Innovia Security (*Sandringham room*)
- Software for Cash Centers Processing and Inventory Management in the Modern Supply Chain Context by Transtrack International (*Windsor room*) **Closed to Competitors**
- Leveraging Cloud Computing and Mobile Technology in Cash Processing by Namsys (*Escorial room*)
- 12:00pm – 1:30pm Lunch served in the Sponsor Exhibition **Sponsored by ControlTek**

General Session V Coordinated by Bob Blacketer, Fiserv (*Versailles Ballroom*)

- 1:30pm – 1:50 pm UCBI Case Study in Simplifying Cash Management for Merchants by Jeanette Garrett, Vice President - Manager of Corporate Services Support, United Community Bank, Inc.
- 1:50pm – 2:10pm Click, Cash, Complete... by Joann Allen, Teller Operations Support Manager, Suncoast Schools Federal Credit Union and Enrique Cano, Head of International Sales, CTS Cashpro
- 2:10pm – 2:30pm Remote Cash Capture Evolution and the Benefits to Retailers Today by Robert Norman, Vice President – Senior Product Manager, Fifth Third Bank
- 2:30pm – 2:50pm Questions & Answers
- 2:50pm – 3:30pm Coffee, tea and snacks in Sponsor Exhibition

Sponsor Breakout Meetings IV (*Balmoral, Sandringham, Windsor, and Escorial rooms; all on Mezzanine Level*)

- 3:30pm – 4:15pm How to Select Software Packages to Bring your Cash Center Management Process to New Level by Giesecke & Devrient (*Balmoral room*)
How Forecasting Net Demand Across your Entire Currency Supply Chain Optimizes Operations, Inventories and Allows for True Dynamic Logistics by Morphis Inc. (*Sandringham room*)
Evolution of the Bank Branch with Distributed Cash Processing by CTS Cashpro (*Windsor room*)
Ink-staining: An Efficient Way to Protect from Crime by Oberthur Cash Protection (*Escorial room*)
Closed to Competitors
- 4:15pm – 5:00pm Sponsor Exhibit viewing
- 6:15pm – 9:30pm Delegate Appreciation Reception and Dinner at Gloria Estefan's "Bongos" Restaurant (*motorcoach transportation provided from the front entrance of the Hotel Intercontinental at 6:15pm*)

Thursday, September 19

- 8:30am – 12:20pm Sponsor Exhibit Viewing; coffee, tea and pastries served from 8:30 – 9:00am. (*Trianon Ballroom*)

General Session VI Coordinated by Francisco Lopez, Intelligent Currency Solutions (*Versailles Ballroom*)

- 9:00am – 9:20am The Importance of Cash in a Multi-Channel Retail Banking Environment by David N. Tente, Executive Director USA, ATM Industry Association (ATMIA)
- 9:20am – 9:40am Latest Developments with Central Banks in Latin America by Harald Klint, Director, Imaprok S.A.S.
- 9:40am – 10:00am Payments in Times of Crisis by Donald Déjoie, Directeur de la Caisse et du Réseau, Banque de la République d'Haïti
- 10:00am – 10:20am Questions & Answers
- 10:20am – 10:50am Coffee and tea in Sponsor Exhibition

General Session VII Coordinated by Trish Halligan, Currency Research (*Versailles Ballroom*)

- 10:50am – 11:10am Cash's Key Roles: New Evidence from the Fed's Consumer Payments Diary by Chad Harper, Director, Shared Services and Douglas Conover, Manager, Policy & Strategy, Federal Reserve Bank of San Francisco
- 11:10am – 11:30am International Payments Update: Implications for the United States by Eugenie Foster, Executive Director, International Association for Currency Affairs (IACA)
- 11:30am – 11:50am Mexico Consumer Cash Habits: Findings and Insights by Ben Mazzotta, PhD Postdoctoral Research Fellow, Inclusive Growth Institute for Business in the Global Context Fletcher School, Tufts University
- 11:50am – 12:10pm Questions & Answers
- 12:10pm – 12:20pm Closing Remarks, by Trish Halligan, Managing Director of North America, Currency Research