



## AGENDA | MONDAY 11 SEPTEMBER

### PRE-SEMINAR WORKSHOPS & ACTIVITIES


<b>CENTRAL BANK SUMMIT</b> 9:00 AM – 12:00 PM   <b>Level 1</b>	Central Bank Summit moderated by Sopee Sa-nguandekul, Director, The Bank of Thailand
<b>ACMA LUNCH MEETING</b> 12:00 PM – 2:00 PM   <b>Level 1</b>	Asia Cash Management Association (ACMA) Lunch Meeting led by <ul style="list-style-type: none"><li>• Oscar Esteban, Chairman</li><li>• Ted Devereux, Executive Director, ACMA</li></ul>
<b>ACMA WORKSHOP</b> 2:00 PM – 4:30 PM   <b>Level 1</b>	Workshop moderated by <ul style="list-style-type: none"><li>• Ted Devereux, Executive Director, ACMA</li><li>• Scott Forster, General Manager International Operations, Linfox Armaguard</li><li>• Charles Wink, General Manager, G4S</li></ul>
<b>DELEGATE CHECK-IN</b> 4:30 PM – 6:00 PM   <b>Lobby Level</b> <b>Grand Ballroom Foyer</b>	Check-in and distribution of delegate materials.
<b>WELCOME RECEPTION</b> 5:00 PM – 7:00 PM   <b>Lobby Level</b> <b>Grand Ballroom 2 + 3</b>	Enjoy networking time and a warm welcome in the Sponsor Exhibition Hall. Sponsored by 

# AGENDA | TUESDAY 12 SEPTEMBER

## SEMINAR DAY 1 BEGINS

SEMINAR AREA OPEN 8:30 AM – 7:00 PM   <b>Lobby Level Sponsor Exhibition Hall</b>	Sponsor Exhibition Hall is open to delegates. Coffee and tea served at 8:30 am.
OPENING REMARKS 9:00 AM – 9:15 AM   <b>Lobby Level Grand Ballroom 1</b>	Opening Remarks by Dan Harrison, Vice President- Operations, Currency Research
WELCOME REMARKS 9:15 AM – 9:35 AM   <b>Lobby Level Grand Ballroom 1</b>	Welcome immediately followed by Cash Payments in Thailand by Paiboon Kittisrikangwan, Deputy Governor, Bank of Thailand
<b>SESSION I: CASH AND PAYMENTS</b> COORDINATED BY DAN HARRISON, CURRENCY RESEARCH	
PRESENTATION 9:35 AM – 10:00 AM   <b>Lobby Level Grand Ballroom 1</b>	Global Trends In Payments And The Future Of Cash In Circulation by Gonzalo Santamaria, Vice President, Currency Research
PRESENTATION 10:00 AM – 10:25 AM   <b>Lobby Level Grand Ballroom 1</b>	Word From the Frontlines of Demonetization: A CMC's Perspective and Lessons Learnt by Anush Raghavan, Head – Risk Management, CMS Info Systems Pvt. Ltd.
QUESTIONS & ANSWERS 10:25 AM – 10:45 AM   <b>Lobby Level Grand Ballroom 1</b>	<i>Submit questions or participate in polling on the <b>Online Delegate Portal</b> or at <b>www.sli.do</b> using the event code <b>#CR1</b>. Make sure you select the correct room (Grand Ballroom 1) to participate!</i>
COFFEE BREAK 10:45 AM – 11:45 AM   <b>Sponsor Exhibition Hall</b>	<b>Delegate Photograph promptly at 10:45 am at the Grand Ballroom entrance.</b> Light snacks, tea and coffee are available in the Sponsor Exhibition Hall.

## SPONSOR BREAKOUT MEETINGS I

BREAKOUTS 11:50 AM – 12:35 PM LEVEL 1   <b>Chao Phraya, Garden Gallery, Valley Rooms</b>	Cash Centres: Entering New Dimensions by G+D Currency Technology. <i>Closed to competitors.</i> Chao Phraya Room
	Cash Optimization by Hitachi-Omron Terminal Solutions, Corp. Garden Gallery Room
	Smart Safe Lessons from the United States by Armor Safe Technologies. Valley Room
LUNCHEON 12:35 PM – 2:00 PM   <b>Sponsor Exhibition Hall</b>	Lunch served in the Sponsor Exhibition Hall Sponsored by 

## SPONSOR BREAKOUT MEETINGS II

BREAKOUTS 2:00 PM – 2:45 PM   <b>Level 1   Chao Phraya, Valley Rooms</b>	Explore the "Soft" Side of Cash Center Automation by G+D Currency Technology. <i>Closed to competitors.</i> Chao Phraya Room
	Is Cash Still King? by G4S. Valley Room
COFFEE BREAK 2:45 PM – 3:15 PM   <b>Sponsor Exhibition Hall</b>	Light snacks, tea and coffee are available in the Sponsor Exhibition Hall.

## AGENDA | TUESDAY 12 SEPTEMBER, CONTINUED

### SESSION II: TECHNOLOGY & INNOVATION

COORDINATED BY BO H. HOLMGREEN,  
CASH MANAGEMENT ASSOCIATION OF THE AMERICAS (CMAA)

PRESENTATION 3:15 PM – 3:35 PM   Lobby Level Grand Ballroom 1	Squeezing Cash Out of Your ATM Operations With Cash Recycling & Digital Payment Experiences by Ina Suwandi, Executive Vice President, Bank Central Asia
PRESENTATION 3:35 PM – 3:55 PM   Lobby Level Grand Ballroom 1	Cash in a Cashless Society by Anesh Naidoo, Vice President (Head of Cash Operations), DBS Bank
PRESENTATION 3:55 PM – 4:15 PM   Lobby Level Grand Ballroom 1	Retail Cash Handling Optimisation – Small to Large Retailers by Chris Wright, Managing Director, G4S
PRESENTATION 4:15 PM – 4:35 PM   Lobby Level Grand Ballroom 1	Effects of Global Trends: How Digitalization and Automation Change our Industry! by Matthias Roehrich, Vice President, Marketing & Sales, Southeast Asia, Giesecke & Devrient
QUESTIONS & ANSWERS 4:35 PM – 5:00 PM   Lobby Level Grand Ballroom 1	Submit questions or participate in polling on the <b>Online Delegate Portal</b> or at <b>www.sli.do</b> using the event code <b>#CR1</b> . Make sure you select the correct room (Grand Ballroom 1) to participate!
NETWORKING RECEPTION 5:00 PM – 7:00 PM   Sponsor Exhibition Hall	Enjoy networking time, hors d'oeuvres and beverages in the Sponsor Exhibition Hall.

### END OF SEMINAR DAY 1

## AGENDA | WEDNESDAY 13 SEPTEMBER

SEMINAR AREA OPEN 8:30 AM – 3:30 PM   Sponsor Exhibition Hall	Sponsor Exhibit Hall is open to delegates. Coffee and tea served at 8:30 am.
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### SESSION III: BCP AND FRAUD

COORDINATED BY STEVEN HONG, CASH PROCESSING SOLUTIONS (CPS)

PRESENTATION 9:00 AM – 9:20 AM   Lobby Level Grand Ballroom 1	Detective and Preventive Measures Against Cyber Fraud by Joe C.L. Chan, Professor and Director, The Hong Kong Polytechnic University and GuardStar Company Limited
PRESENTATION 9:20 AM – 9:40 AM   Lobby Level Grand Ballroom 1	Self Service Terminals - Physical and Fraudulent Attacks - Who is Responsible? by Ted Devereux, Executive Director, Asia Cash Management Association (ACMA)
PRESENTATION 9:40 AM – 10:00 AM   Lobby Level Grand Ballroom 1	Business Continuity Planning in Cash Operations by Ali Madani, Deputy Director (Currency Management Department), State Bank of Pakistan
QUESTIONS & ANSWERS 10:00 AM – 10:20 AM   Lobby Level Grand Ballroom 1	Submit questions or participate in polling on the <b>Online Delegate Portal</b> or at <b>www.sli.do</b> using the event code <b>#CR1</b> . Make sure you select the correct room (Grand Ballroom 1) to participate!

### SPONSOR BREAKOUT MEETINGS III

BREAKOUTS 10:25 AM – 11:10 AM LEVEL 1   Chao Phraya, Garden Gallery, Valley Rooms	Using Software to Increase Productivity, Stay Flexible and Maintain Control by Cash Processing Solutions (CPS). <i>Closed to competitors.</i> Chao Phraya Room
	What Do "Big Data" and Cash Management Have in Common? by NCR. Garden Gallery Room
	The Integration of ADSURE® RFID Security Bag with Internet Applications Enables Real-Time, Locational Based, Track and Traceable Cash Management by Adsurre Packaging. Valley Room

## AGENDA | WEDNESDAY 13 SEPTEMBER, CONTINUED

COFFEE BREAK  
11:10 AM – 11:40 AM | [Sponsor Exhibition Hall](#)

Light snacks, tea and coffee are available in the Sponsor Exhibition Hall.

### SESSION IV / PANEL DISCUSSION : Consumers & Payment Technology: Their Impact on Strategies for the Cash Cycle

MODERATED BY DAVID FAGLEMAN, CASH SERVICES UK

PANEL DISCUSSION  
11:40 AM – 12:55 PM | [Lobby Level  
Grand Ballroom 1](#)

Panelists:

- Zulkanain Kassim, Chief Operating Officer, Affin Bank
- Anne Lewis, Head of Product Development, Vaultex UK

LUNCHEON  
12:55 PM – 2:15 PM | [Sponsor Exhibition Hall](#)

Lunch served in the Sponsor Exhibition Hall

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## SPONSOR BREAKOUT MEETINGS IV

BREAKOUTS  
2:15 PM – 3:00 PM | [Level 1  
Chao Phraya, Garden Gallery, Valley Rooms](#)

Turning Data Into Information: An Independent Approach to Data Analysis by Cash Processing Solutions (CPS). *Closed to competitors.* Chao Phraya Room

Recycling Devices – Friend or Foe? by NCR. Garden Gallery Room

Live Demo: A Total Retail Solution with Security & Visibility by Hightech Company Limited. Valley Room

COFFEE BREAK  
3:00 PM – 3:30 PM | [Sponsor Exhibition Hall](#)

Light snacks, tea and coffee are available in the Sponsor Exhibition Hall.

## SESSION V: CASH EFFICIENCY STRATEGIES

COORDINATED BY REBECCA ORMROD, G+D CURRENCY TECHNOLOGY

PRESENTATION  
3:30 PM – 3:50 PM | [Lobby Level  
Grand Ballroom 1](#)

Staying Ahead of Evolving Cash Cycle with Cash Forecasting and Optimization by Marius Potgeiter, Chief Operating Officer, SANID

PRESENTATION  
3:50 PM – 4:10 PM | [Lobby Level  
Grand Ballroom 1](#)

Improving CMC/CIT Service - Would Central Bank Regulation Help? by Bank Indonesia

PRESENTATION  
4:10 PM – 4:30 PM | [Lobby Level  
Grand Ballroom 1](#)

Strategies for Foreign Banknote Processing by Jens Seidl, Managing Director, Travelex

QUESTIONS & ANSWERS  
4:30 PM – 4:50 PM | [Lobby Level  
Grand Ballroom 1](#)

Submit questions or participate in polling on the **Online Delegate Portal** or at [www.sli.do](http://www.sli.do) using the event code **#CR1**. Make sure you select the correct room (Grand Ballroom 1) to participate!

SEMINAR WRAP-UP  
4:50 PM – 5:10 PM | [Lobby Level  
Grand Ballroom 1](#)

Live Industry Survey & Seminar Remarks by Tan Chee Meng, Managing Director, Asia & Middle East, Currency Research

DELEGATE DINNER  
6:30 PM – 10:00 PM | [Swimming Pool](#)

Delegate Appreciation Dinner at hotel's outdoor pool.

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**HITACHI**  
Inspire the Next

END OF SEMINAR DAY 2

## AGENDA | THURSDAY 14 SEPTEMBER

### POST-SEMINAR SYMPOSIUM BEGINS

#### POST-SEMINAR SYMPOSIUM SESSION I | COORDINATED BY DAN HARRISON, CURRENCY RESEARCH

##### CURRENCY PRODUCTION — WHERE THE CASH CYCLE BEGINS

WELCOME REMARKS 9:00 AM – 9:10 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	Welcome Remarks by Dan Harrison, Vice President–Operations, Currency Research
PRESENTATION 9:10 AM – 9:30 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	Polymer for Low Denomination Banknote - A Country's Experience by Susan Kumar, Chief Manager Currency & Corporate Services, Reserve Bank of Fiji
PRESENTATION 9:30 AM – 9:50 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	Industry 4.0 Meets the Cash Cycle: From Banknote Production to Processing by Shan Prabhakaran, Product Manager, G+D Currency Technology
PRESENTATION 9:50 AM – 10:10 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	Thinking About Using Data to Optimise Your Cash Operations? This is Already Happening Around the World - Discover How by Shawn Ashdown, Regional Service and Business Development Director, Cash Processing Solutions (CPS)
QUESTIONS & ANSWERS 10:10 AM – 10:30 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	<i>Submit questions or participate in polling on the <a href="#">Online Delegate Portal</a> or at <a href="#">www.sli.do</a> using the event code <b>#CR1</b>. Make sure you select the correct room (Grand Ballroom 1) to participate!</i>
COFFEE BREAK 10:30 AM– 11:00 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom Foyer</a>	Light snacks, tea and coffee are available in the Grand Ballroom Foyer.

#### POST-SEMINAR SYMPOSIUM SESSION II | COORDINATED BY TOM MITCHELL, CURRENCY RESEARCH

##### CURRENCY PRODUCTION — WHERE THE CASH CYCLE BEGINS

PRESENTATION 11:00 AM – 11:20 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	The Intelligent Banknote to Secure Its Future by Uwe Mönks, Managing Director, coverno, Koenig & Bauer AG and OWL University of Applied Sciences
PRESENTATION 11:20 AM – 11:40 AM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	Most used Security Features in the Past 5 Years by Elena Romyantseva, Banknote Analysis Consultant and Alexander Nefedov, Head of International Department, InterCrim-Press
PRESENTATION 11:40 AM – 12:00 PM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	Currency and Technology, Evolving the Oldest Payment Instrument: A US Perspective by Shaun Ferrari, Managing Director, Americas & Caribbean, Currency Research
QUESTIONS & ANSWERS 12:00 PM – 12:20 PM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	<i>Submit questions or participate in polling on the <a href="#">Online Delegate Portal</a> or at <a href="#">www.sli.do</a> using the event code <b>#CR1</b>. Make sure you select the correct room (Grand Ballroom 1) to participate!</i>
SYMPOSIUM CLOSING 12:20 PM – 12:30 PM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom 1</a>	Closing Remarks by Tom Mitchell, Regional Director Northern Europe & Global Sales Manager–Sponsorship, Currency Research
LUNCHEON 12:30 PM – 2:30 PM   <a href="#">Lobby Level</a> <a href="#">Grand Ballroom Foyer</a>	Lunch served in the foyer
BANK OF THAILAND TOUR 1:00 PM – 4:20 PM	Banknote Production & Management Exhibition Tour at the Bank of Thailand

POST-SEMINAR SYMPOSIUM ENDS WHICH CONCLUDES  
THE 2017 ASIA CASH CYCLE SEMINAR (ICCS) PROGRAM.