

# ICCOS Asia 2010: “The Currency Cycle”



## Sunday, November 14

- 3:00pm – 6:00pm Registration and Distribution of Delegate Materials (*L6 entrance to the Foyer Registration Desk*)  
6:00pm – 8:00pm Welcome Reception in the Sponsor Exhibit Area (*L6 Grand Ballroom A and the Foyer*)

## Monday, November 15

- 8:30am – 5:00pm Sponsor Exhibit Viewing; coffee and tea served at 8:30 a.m. (*L6 Grand Ballroom A*)
- Session I** **Coordinated by Bo Holmgreen, Transoft International** (*L6 Grand Ballroom B & C*)
- 9:00am – 9:20am Opening Remarks, by Adrian Baxter, ICCOS Chairman
- 9:20am – 9:40am Banknote Recycling Framework in Malaysia, by Hor Weng Keng, Bank Negara Malaysia
- 9:40am – 10:00am Automated Cash Centre, by Martin Teo, Monetary Authority of Singapore
- 10:00am – 10:20am Coin Recirculation over a Wide Geographical Area, by Pedro Tordilla, Jr., Bangko Sentral ng Pilipinas

10:20am – 10:40 am Questions & Answers

10:40am – 11:45am Delegate Photograph (*promptly at 10:40am, take the escalator from level 6 to level 5 and walk to the lobby lounge staircase where the photo will be taken*) followed by light snack and coffee/tea in Sponsor Exhibit Area (*Grand Ballroom A*)

### Sponsor Breakout Meetings (*Sentral Ballroom A, Sentral Ballroom B, Accord/Network Rooms and Sentral Exchange Room*)

- 11:45am – 12:30pm The Recycling Revolution for Commercial Banks - Moving Cash Management from the Cash Centre to the Branch, by CTS Cashpro and Transoft International (*Sentral Ballroom B*)
- Creating the Virtuous Recycling Circle – Note and Coin Recycling in Bank Branches and Retail Environments, by Talaris (*Accord/Network Rooms*)
- Defining the New Standard for High-speed Currency Processing, by Non Linear Concepts Inc. (*Sentral Ballroom A*)
- Cash Supply Chain Management: Leveraging Cash Management and ATM Performance within an Integrated Solution, by Fiserv (*Sentral Exchange Room*)

12:30pm – 2:00pm Lunch served in the Sponsor Exhibit Area

### Session II

**Coordinated by Ricardos Khoury, Wincor-Nixdorf** (*L6 Grand Ballroom B & C*)

- 2:00pm – 2:20pm Commercial Cash Processing, a Successful Asian Case Study, by Benny Lim, Certis CISCO Secure Logistics Pte Ltd.
- 2:20pm – 2:40pm The Cash Cycle and the Benefits of Outsourcing, by Edward John Howard Devereux, G4S Management Services (Asia Pacific) Sdn Bhd.
- 2:40pm – 3:00pm Cash Centre Operations contra Outsourcing on the Basis of Societal Costs, by Erich Vogel, GELDSERVICE AUSTRIA (GSA)
- 3:00pm – 3:20pm Operational Strategies and Transparency of Service, by Albert Erasmus, Protea Coin
- 3:20pm – 3:40pm Questions & Answers
- 3:40pm – 4:10pm Light snack and coffee/tea in Sponsor Exhibit Area (*Grand Ballroom A*)

### Sponsor Breakout Meetings (*Sentral Ballroom A, Sentral Ballroom B, Accord/Network Rooms and Sentral Exchange Room*)

- 4:15pm – 5:00pm The Recycling Revolution for Central Banks - Avoiding Unnecessary Note Sorting by Redistributing Cash Management, by CTS Cashpro and Transoft International (*Sentral Ballroom B*)
- Cash Cycle Management Solution to Optimize the Cash Handling Process, by Wincor-Nixdorf International (*Accord/Network Rooms*)
- Intelligent Cash Collection Solution – From Scenario to Practice, by GRG Banking Equipment Co., Ltd. (*Sentral Ballroom A*)
- Managing a Complex Cash Processing Business with a Multiplicity of Sites, Equipment Vendors and Product Types – the ICS Approach, by Intelligent Currency Solutions (*Sentral Exchange Room*)

Evening Delegates are free to pursue evening entertainment with colleagues and friends.

## Tuesday, November 16

8:30am – 5:00pm Sponsor Exhibit Viewing; coffee and tea served at 8:30 a.m. (L6 Grand Ballroom A)

### Session III **Coordinated by Ian Wheeler, Talaris** (L6 Grand Ballroom B & C)

9:00am – 9:20am Automation of Central Bank Cash Operations: Implications for the Cash Supply Chain, Operational Risks and Flexibility, by Barnabas Ferenczi, Magyar Nemzeti Bank, the Central Bank of Hungary

9:20am – 9:40am Central Bank Outsourcing - The Australian Experience, by Mark Onikul, Reserve Bank of Australia

9:40am – 10:00am Commercial Cash Processing in Africa: a Long and Successful Collaboration, by Mbusi Dlamini, SBV Services (Pty) Ltd.

10:00am – 10:20am An Understanding of the U.S. Federal Reserve System Infrastructure for Currency, by Adrian Baxter, Currency Research

10:20am – 10:40am Questions & Answers

10:40am – 11:10am Light snack and coffee/tea in Sponsor Exhibit Area (Grand Ballroom A)

### Sponsor Breakout Meetings (Sentral Ballroom A, Sentral Ballroom B and Accord/Network Rooms)

11:15am – 12:00pm The Recycling Revolution for Commercial Banks - Moving Cash Management from the Cash Centre to the Branch, by Transoft International and CTS Cashpro (Sentral Ballroom B)

Creating the Virtuous Recycling Circle – Note and Coin Recycling in Bank Branches and Retail Environments, by Talaris (Accord/Network Rooms)

Scalable Solutions for the Future of Cash Processing, by Giesecke & Devrient (Sentral Ballroom A)

12:00pm – 1:30pm Lunch served in the Sponsor Exhibit Area

### Session IV **Coordinated by David Thomas, Non Linear Concepts** (L6 Grand Ballroom B & C)

1:30pm – 1:50pm Thailand Cash Management System: Lesson Learned and Future Outlook, by Vijak Sethaput, Bank of Thailand

1:50pm – 2:10pm An Update on the Global Payment Survey Project, by Eugenie Foster, International Association of Currency Affairs (IACA)

2:10pm – 2:30pm Transformation of the Australian Cash Cycle, by George Nearchou, Linfox Armaguard Pty Ltd.

2:30pm – 2:50pm Currency Reform in Turkey, by Aysel Beycar, Central Bank of Turkey

2:50pm – 3:10pm Questions & Answers

3:10pm – 3:40pm Light snack and coffee/tea in Sponsor Exhibit Area (Grand Ballroom A)

### Sponsor Breakout Meetings (Sentral Ballroom A, Sentral Ballroom B and Accord/Network Rooms)

3:45pm – 4:30pm The Recycling Revolution for Central Banks - Avoiding Unnecessary Note Sorting by Redistributing Cash Management, by Transoft International and CTS Cashpro (Sentral Ballroom B)

Cash Cycle Management Solution to Optimize the Cash Handling Process, by Wincor-Nixdorf International (Accord/Network Rooms)

Defining the New Standard for High-speed Currency Processing, by Non Linear Concepts Inc. (Sentral Ballroom A)

7:00pm – 10:00pm Delegate Appreciation Dinner (Grand Ballroom B & C)

## Wednesday, November 17

8:30am – 11:00am Sponsor Exhibit Viewing; light snack and coffee/tea served at 8:30 a.m. (L6 Grand Ballroom A)

**Note:** Today, Muslims in Malaysia celebrate Eid al-Adha or "Festival of Sacrifice." As a mark of respect, the general session will start at 10.30am so as to allow time for prayers. However, booth viewing will begin as usual at 8:30am. We apologize for any inconvenience caused. We wish all Muslims a very happy Eid al-Adha.

### Session V **Coordinated by Enrique Cano, CTS Cashpro** (L6 Grand Ballroom B & C)

10:30am – 10:50am Outsourcing – The Truth, by Peter Nicoll, Amcop Security Resources Sdn. Bhd.

10:50am – 11:10am From Telling to Selling to Retailing: The Evolution of High Street Banking, by Peter Meehan, Retired ASB New Zealand

11:10am – 11:30am Central Bank Outsourcing – Note Circulation Scheme in United Kingdom, by Phil Shingler, G4S/UK

11:30am – 11:50am Questions & Answers

11:50am – 12:00pm Closing Remarks, by Adrian Baxter, ICCOS Chairman

12:00pm – 1:30pm Delegate Luncheon (Sentral Ballroom A & B)