



Agenda

Tuesday, September 08, 2015

9:00 am – 12:00 pm	<u>Central Bank Summit</u> moderated by Raman Krishnan, Bank Negara Malaysia (Hibiscus Level 10)
12:00 pm – 2:00 pm	<u>ACMA Lunch Meeting</u> (Hibiscus Level 10)
2:00 pm – 4:00 pm	<u>ACMA Workshop – Cash Reconciliation</u> moderated by Ted Devereux, ACMA and Andrew Nathan, Armaguard (Hibiscus Level 10)
4:00 pm – 6:00 pm	Check-in and Distribution of Delegate Materials (Grand Ballroom Foyer Registration Desk Level 10)
5:00 pm – 7:00 pm	Welcome Reception in the Sponsor Exhibit Area (Grand Ballroom) (Sponsored by Glory Global Solutions)

Wednesday, September 09, 2015

8:15 am – 7:00 pm	Sponsor Exhibit Viewing; Coffee and tea served at 8:15a.m. (Grand Ballroom)
9:00 am – 9:15 am	<u>Opening Remarks</u> by Gonzalo Santamaria, Currency Research

SESSION I: INNOVATION AND TECHNOLOGY IN CASH MANAGEMENT

COORDINATED BY GONZALO SANTAMARIA, CURRENCY RESEARCH

9:15 am – 9:25 am	<u>Welcome Remarks</u> by Norzila Abdul Aziz, Bank Negara Malaysia
9:25 am – 9:55 am	<u>Banknote Serial Number Tracking – The Chinese Experience</u> by Li Huifeng, People's Bank of China
9:55 am – 10:15 am	<u>Service in the Connected World: Real Time, All the Time!</u> by Matthias Roehrich, Giesecke & Devrient
10:15 am – 10:35 am	<u>Cash Optimization-Challenges and Rewards</u> by Partini Ibrahim, Maybank
10:35 am – 10:50 am	Questions & Answers
10:50 am – 11:45 am	Delegate Photograph (promptly at 10:50am, in the foyer area where the photo will be taken) followed by light snack and coffee/tea in Sponsor Exhibit Area

SPONSOR BREAKOUT MEETINGS I

(RAFFLESIA, PEONY, LILIES & ACACIA LEVEL 10M, IXORA LEVEL 10)

11:45 am – 12:30 pm	<u>Know Where Your Cash Is!</u> by Giesecke & Devrient (Rafflesia)
	<u>Best Practice for Cash Recycling in Indonesia</u> by Hitachi-Omron (Peony) (CLOSED TO COMPETITORS)
	<u>Cash and Personality Types</u> by Glory Global Solutions (Lilies)

	<u>As Countries Introduce Clean Note Standards - How Can They Manage the Quality of Currency in Circulation to Meet National Targets?</u> by <i>Innovia Systems (Acacia)</i>
	<u>Protecting Cash in ATMs – Ink-Based Solutions to Prevent Counterfeit Acceptance and Theft from ATMs</u> by <i>SICPA (Ixora)</i>
12:30 pm – 2:00 pm	Lunch served in the Sponsor Exhibit Area (Sponsored by Hitachi-Omron)

SPONSOR BREAKOUT MEETINGS II

(RAFFLESIA, PEONY, LILIES & ACACIA LEVEL 10M, IXORA LEVEL 10)

2:00 pm – 2:45 pm	<u>Smart Automation for Small and Medium-Sized Cash Centers</u> by <i>Giesecke & Devrient (Rafflesia)</i>
	<u>TCR as an Enabler of Branch Transformation</u> by <i>Nautilus Hyosung (Peony)</i> <i>(CLOSED TO COMPETITORS)</i>
	<u>Served? Self-Served? Branch? ATM?</u> by <i>Glory Global Solutions (Lilies)</i>
	<u>With the Increased Take Up of New Substrates for Banknotes Globally, How Can Countries Optimise the Security and Quality of Their Notes in Circulation?</u> by <i>Innovia Systems (Acacia)</i>
	<u>De La Rue: Does One Solution Really Fit All?</u> by <i>De La Rue (Ixora)</i> <i>(CLOSED TO COMPETITORS)</i>
2:45 pm – 3:15 pm	Light snack and coffee/tea in Sponsor Exhibit Area

SESSION II: CASH SUPPLY CHAIN LOGISTICS

COORDINATED BY RAVI FERNANDOPULLE, GIESECKE & DEVRIENT

3:15 pm – 3:35 pm	<u>Potential of White/Brown Label ATMs and Industry Benchmarks</u> by <i>Zulkanain Kassim, Malaysian Electronic Payment System (MEPS)</i>
3:35 pm – 3:55 pm	<u>Increased Cash Automation at Retailers - The Impact on the Cash Cycle</u> by <i>Ben Thorpe, Glory Global Solutions</i>
3:55 pm – 4:15 pm	<u>Case Studies in Cash Efficiency Improvements through Integration and Partnership</u> by <i>Anthony McAndrew, Safeguards GAS Sdn Bhd</i>
4:15 pm – 4:35 pm	<u>Cash Sourcing and Distribution in Developing Markets</u> by <i>Peter Blackett, Banktech Australia</i>
4:35 pm – 5:00 pm	Questions & Answers
5:00 pm – 7:00 pm	Networking Cocktail Reception in Sponsor Exhibit Area (Sponsored by Hitachi-Omron)

Thursday, September 10, 2015

8:15 am – 7:00 pm	Sponsor Exhibit Viewing; Coffee and tea served at 8:15a.m. <i>(Grand Ballroom)</i>
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SESSION III: CASH AND PAYMENTS

COORDINATED BY BEN THORPE, GLORY GLOBAL SOLUTIONS

9:00 am – 9:20 am	<u>Malaysian Payments Ecosystem</u> by <i>Zainal Hasfi Hashim, Bank Negara Malaysia</i>
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9:20 am – 9:40 am	<u>Wholesale Banknote-Dark Art or Economic Enabler</u> by Jens Seidl, Travelex
9:40 am – 10:00 am	<u>Prevention of Losses or Fraudulent Transactions Global FX</u> by Guy Bullen, Brink's
10:00 am – 10:15 am	Questions & Answers

SPONSOR BREAKOUT MEETINGS III

(RAFFLESIA, PEONY, LILIES & ACACIA LEVEL 10M, IXORA LEVEL 10)

10:15 am – 11:00 am	<u>Branch Transformation: Global Trend & Case Study</u> by Nautilus Hyosung (Rafflesia) (CLOSED TO COMPETITORS) <u>ATM: How Technology Can Prevent Physical Attacks</u> by Oberthur Cash Protection (Peony) <u>Optimising for the New World</u> by NCR (Lilies) (CLOSED TO COMPETITORS) <u>Automation in the Banking Industry</u> by Swisslog (Acacia) (CLOSED TO COMPETITORS) <u>Securing Cash Cycles with Integrated & Intelligent Security Solutions</u> by Safeguards GAS Sdn Bhd (Ixora)
11:00 am – 11:30 am	Light snack and coffee/tea in Sponsor Exhibit Area

SESSION IV: PANEL DISCUSSION: OPTIMIZING THE CASH CYCLE

MODERATED BY TED DEVEREUX, ASIA CASH MANAGEMENT ASSOCIATION

11:30 am – 12:50 pm	<p>As consumers still prefer cash as a payment method, there is a need to reduce the cost of supplying clean, genuine notes and coins. This panel examines the issues and improvements made in the distribution and recirculation of banknotes and coins, both by the central bank and the commercial sector.</p> <p><i>Panelists: Pohung Grandios, Bank Mandiri; Partini Ibrahim, Maybank; Rozaiman Mansor, Bank Negara Malaysia; Manjunath Rao, CMS Info System</i></p>
12:50 pm – 2:15 pm	Lunch served in the Sponsor Exhibit Area (Sponsored by Giesecke & Devrient)

SPONSOR BREAKOUT MEETINGS IV

(RAFFLESIA, PEONY, LILIES & ACACIA LEVEL 10M, IXORA LEVEL 10)

2:15 pm – 3:00 pm	<u>Yes! That's Our Way - A Solution for Efficient Corporate Cash Deposit</u> by Hitachi-Omron (Rafflesia) (CLOSED TO COMPETITORS) <u>Increase Productivity, Stay Flexible and Maintain Control: Introducing De La Rue's New ECM ISA 7 Software Platform</u> by De La Rue (Peony) (CLOSED TO COMPETITORS) <u>Top 10 Strategies for Optimizing the Cash Supply Chain and Achieving High Availability</u> by Fiserv (Lilies) <u>Protecting Cash in ATMs-Ink-Based Solutions to Prevent Counterfeit Acceptance and Theft From ATMs</u> by SICPA (Acacia)
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3:00 pm – 3:30 pm | Enhanced Productivity in Cash Processing-A New Era in Sorting Solutions by Toshiba (Ixora)
Light snack and coffee/tea in Sponsor Exhibit Area

SESSION V: CASH EFFICIENCY STRATEGIES

COORDINATED BY MARK FILER, DE LA RUE

3:30 pm – 3:50 pm | Trends in the Development of Cash Markets by Jonathan Ward, Secura Monde International (SMI) Ltd

3:50 pm – 4:10 pm | UK Perspective: How to Manage Cash in an Ever-Changing World by Mark Trevor, Vaultex

4:10 pm – 4:30 pm | Best Practices for Cash Over the Next Decade by Bo H. Holmgreen, GreenCash

4:30 pm – 4:50 pm | Cash Demand – Does Financial Inclusion Have a Role to Play? by Evans K. Muttai, Central Bank of Kenya

4:50 pm – 5:10 pm | Questions & Answers

5:10 pm – 5:25 pm | Live Industry Survey & Seminar Remarks by Tan Chee Meng, Currency Research

5:25 pm – 7:00 pm | Delegate Appreciation Cocktail Reception in Sponsor Exhibit Area (**Sponsored by Giesecke & Devrient**)

Friday, September 11, 2015

POST-SEMINAR SYMPOSIUM: SESSION I

COORDINATED BY MARCI A. CHAVEZ, CURRENCY RESEARCH

8:30 am – 8:45 am | Welcome Remarks by Marci Chavez, Currency Research

8:45 am – 9:05 am | Making Banknotes Accessible to the Vision-Impaired Community by Kylie Springer, Reserve Bank of Australia

9:05 am – 9:25 am | The Coin/Banknote Boundary: The Long-Term Benefits of Choosing Coins by Brian Lang, PolyTeQ

9:25 am – 10:05 am | Questions & Answers

10:05 am – 10:35 am | Light snack and coffee/tea in the Foyer

POST-SEMINAR SYMPOSIUM: SESSION II

COORDINATED BY FRANCISCO LOPEZ, INNOVIA SYSTEMS

10:35 am – 10:55 am | A View on Banknote Evolution & Increased Demands on Stakeholders by Wael Mrad, Crane Currency

10:55 am – 11:15 am | The Evolution of Machine Readable Features: Designing for the Cash Cycle by Keith Williamson, De La Rue

11:15 am – 11:35 am | Scalable Banknote Solutions for the Cash Cycle by Bruno Garoffolo, Louisenthal (Giesecke & Devrient)

11:35 am – 11:55 am | Questions & Answers

11:55 am – 12:05 pm

Closing Remarks by *Tan Chee Meng, Currency Research*

12:05 pm – 2:30 pm

Lunch served in the Foyer

2:00 pm – 4:30 pm

Tour to Bank Negara Malaysia Museum and Art Gallery
(no extra charge, but must be pre-registered to attend)