

AGENDA

Sunday, March 20

- 3:00pm – 6:00pm Registration and Distribution of Delegate Materials (*Hotel Lobby Hospitality Desk 1*)
 6:00pm – 8:00pm Welcome Reception in Sponsor Exhibition (hors d'oeuvres, beer and wine) (*Mare Nostrum A-C*)

Monday, March 21

- 8:30am – 6:00pm Sponsor Exhibit Viewing; coffee and tea served from 8:30 – 9:00am. (*Mare Nostrum A-C*)

Session I Coordinated by Enrique Cano, CTS Cashpro (*Mare Nostrum D-F*)

- 9:00am – 9:10am Opening Remarks, by Richard Haycock, Chairman of Currency Research
 9:10am – 9:20am Welcome, by J. Darío Negueruela, Ph.D., Banco de España
 9:20am – 10:00am The Role of the Central Bank in the Cash Cycle, by J. Darío Negueruela, Ph.D., Banco de España
 10:00am – 10:20am Challenges in Note Circulation, by Victoria Cleland, Bank of England
 10:20am – 10:40 am Questions & Answers
 10:40am – 11:45am Delegate Photograph taken on the green by the swimming pool (*assembly for photograph will take place promptly at 10:40am*) followed by Coffee Break in Sponsor Exhibition

Sponsor Breakout Meetings I (*Terral, Salon Club, LLevant, Mestral and Tramuntana rooms*)

- 11:45am – 12:30pm 2011: Partnering up Results in Solutions that Actually Work, by Global Cash Solutions (*Terral room*)
Intelligent Cash Recycling and Enhanced Branch Cash Optimization, by CTS Cashpro (*Salon Club*)
Enhanced Productivity in Cash Processing – a New Era in Sorting Solutions, by Toshiba (*LLevant room*)
Cash Management : the Missing Link Between Retail, Banks and CIT, by Glory Ltd. (*Mestral room*)
 12:30pm – 1:40pm Lunch served in the Sponsor Exhibition

Session II Coordinated by Henri de Mildt, Wincor Nixdorf (*Mare Nostrum D-F*)

- 1:40pm – 2:00 pm Integrating the Cash Community, by Dieter Halfar, Absa Group Ltd, part of the Barclays Group
 2:00pm – 2:20pm Cash Recirculation and the Fight against Counterfeiting - The Austrian Approach, by Friedrich Hammerschmidt, Oesterreichische Nationalbank (OeNB)
 2:20pm – 2:40pm Quality Assurance for Euro Banknotes in Production and Circulation, by Claudia Bock-Valotta, European Central Bank
 2:40pm – 3:00pm Optimization of the Overall Costs of Cash in the Cinema Industry, by Carlos Aguado, UGC Cine Cité
 3:00pm – 3:20pm Questions & Answers
 3:20pm – 4:00pm Coffee Break in Sponsor Exhibition

Sponsor Breakout Meetings II (*Terral, Salon Club, LLevant, Mestral and Tramuntana rooms*)

- 4:00pm – 4:45pm 2011: Partnering up Results in Solutions that Actually Work, by Global Cash Solutions (*Terral room*)
Intelligent Cash Recycling and Enhanced Branch Cash Optimization, by Transoft International (*Salon Club*)
Enhanced Productivity in Cash Processing – a New Era in Sorting Solutions, by Toshiba (*LLevant room*)
Win-Win Business Models with Modular Technology for the Cash Cycle - Today!, by Gunnebo (*Mestral room*)
 4:45pm – 6:00pm Sponsor Exhibition Reception (light food, beer and wine)
 Evening Delegates are free to pursue evening entertainment with colleagues and friends.

Tuesday, March 22

- 8:30am – 5:00pm Sponsor Exhibit Viewing; coffee and tea served from 8:30 – 9:00am. (*Mare Nostrum A-C*)

Session III Coordinated by Bo Holmgreen, Transoft International (*Mare Nostrum D-F*)

- 9:00am – 9:20am A Commercial Bank's View of the Spanish Cash Cycle, by Carlos Larrañaga, BBVA
 9:20am – 9:40am The Changing Face of the Irish Cash Industry - A Bank of Ireland Group perspective, by Cathal Brett, Bank of Ireland
 9:40am – 10:00am Cash Management in Retail – what are the main drivers? by Franck Charton, PERIFEM
 10:00am – 10:20am Questions & Answers

10:20am – 11:00am Coffee Break in Sponsor Exhibition

Sponsor Breakout Meetings III (*Terral, Salon Club, LLevant, Mestral and Tramuntana rooms*)

11:00am – 11:45am Intelligent Cash Recycling and Enhanced Branch Cash Optimization, by CTS Cashpro (*Salon Club*)

The Impact of Wincor Nixdorf's Cash Cycle Management Solutions Concept on the Retail Segment, by Wincor Nixdorf (*Llevant room*)

CDS 707 and AST 7008 WIN: Two Winning Solutions for the Retail Industry, by CIMA SpA (*Mestral room*)

Efficient Management of Cash Processing Operations - the ICS Approach, by Intelligent Currency Solutions (*Tramuntana room*)

11:45am – 12:45pm Lunch served in the Sponsor Exhibition

Session IV **Coordinated by Achim Munck, Glory Ltd.** (*Mare Nostrum D-F*)

12:45pm – 1:05pm The Present and Future of Cash in Spain and Spanish Bank Branches, by Juan Manuel Zarco, Grupo Caja Madrid

1:05pm – 1:25pm How can commercial banks develop and offer cash solutions for their retail customers, that creates a win win solution for both parties?, by Guillaume Lepecq, AGIS Consulting

1:25pm – 1:45pm Branch and ATM Cash Management in a Multicurrency Environment, by Petr Emelin, Ph.D., Sberbank of Russia

1:45pm – 2:05pm Note Life Cycle, by Dr. David J. Finnegan MBA PhD, The University of Warwick

2:05pm – 2:25pm Questions & Answers

2:25pm – 2:55pm Coffee Break in Sponsor Exhibition

Session V **Coordinated by Niklas Thoresson, Gunnebo** (*Mare Nostrum D-F*)

2:55pm – 3:15pm Update on the Global Payments Survey Project, by Eugenie Foster, International Association of Currency Affairs (IACA)

3:15pm – 3:35 pm End-to-End Solutions to Optimize the Global Cost of Cash in Times of Crisis, by Rubén Villalón, Prosegur

3:35pm – 3:55pm The Impact and Development of Balance Sheet Relief Mechanisms upon Cash Recirculation, by Mike Bowen, G4S

3:55pm – 4:15pm Questions & Answers

Sponsor Breakout Meetings IV (*Terral, Salon Club, LLevant, Mestral and Tramuntana rooms*)

4:15pm – 5:00pm 2011: Partnering up Results in Solutions that Actually Work, by Global Cash Solutions (*Terral room*)

Navigating Cash Management in a Multi-Vendor World, by NCR (*Salon Club*)

The Impact of Wincor Nixdorf's Cash Cycle Management Solutions Concept on the Retail Banking Segment, by Wincor Nixdorf (*Llevant room*)

Incorporating More Services to Self Service Devices as Means to Increase Teller and Customer Satisfaction, by Nautilus Hyosung (*Mestral room*)

7:00pm – 10:00pm Delegate Appreciation Dinner (in the "Blue Room" at the Hotel gardens)

Wednesday, March 23

8:30am – 12:30pm Sponsor Exhibit viewing; coffee and tea served from 8:30 – 9:00am. (*Mare Nostrum A-C*)

Session VI **Coordinated by Francisco Lopez, Intelligent Currency Solutions** (*Mare Nostrum D-F*)

9:00am – 9:20am Helping Retailers in the Frontline to Detect Counterfeit Banknotes, by Stefan van de Velde, National Bank of Belgium

9:20am – 9:40am Evolution in the Dutch Cash Cycle by Jan Binnekamp, De Nederlandsche Bank

9:40am – 10:00am Currency Distribution: The challenges of alignment with Customer Expectations, by Sriprakash Mishra, Reserve Bank of India

10:00am – 10:20am Questions & Answers

10:20am – 10:50am Coffee Break in Sponsor Exhibition

Session VII **Coordinated by Keith Williamson, De La Rue** (*Mare Nostrum D-F*)

10:50am – 11:10am ECB Decision to Follow the Banknote Recycling Framework: Its Content and Effects on Professional Cash Handlers in Germany, by Sven Eckel, Deutsche Bundesbank

11:10 am – 11:30am Efficient Replenishment of ATMs in The Netherlands: A Case Study, by Roel van Anholt, VU University Amsterdam

11:30am – 11:50am The Cross Border Regulation of Euro Cash: Expectations, Implications and Prediction! by Francis Ravez, European Security Transport Association (ESTA)

11:50am – 12:10pm Questions & Answers

12:10pm – 12:20pm Closing Remarks, by Marci Chavez, Currency Research