

## Monday, February 24

- 4:00pm – 6:00pm Registration and Distribution of Delegate Materials (*Foyer Registration Desk – Level 5*)  
 5:00pm – 7:00pm Welcome Reception in the Sponsor Exhibit Area (*Level 5*) (*Sponsored by INNOVIA SECURITY & INNOVIA FILMS*)

## Tuesday, February 25

- 8:00am – 7:00pm Sponsor Exhibit Viewing; Coffee and tea served at 8:15a.m.  
 8:30am – 8:45am Opening Remarks, by Mr. Gonzalo Santamaria - Managing Director, Currency Research

### Session I **Chaired by Mr. Gonzalo Santamaria - Currency Research**

- 8:45am – 8:55am Welcome Remarks by Mr. Necati Şahin - Deputy Governor of Central Bank of the Republic of Turkey (Presented in Turkish)  
 8:55am – 9:15am Keynote Address- Present and Future Perspectives of the Central Bank of the Republic of Turkey in the Cash Cycle by Mr. Bülent Kiliç - Director of the Issue Dep't, Central Bank of the Republic of Turkey  
 9:15am – 9:35am Structure and Recent Developments of the Cash Cycle in Italy- A Model for Maintaining control of Quality and Authentication of Banknotes by Mrs. Enrica Teresa Vignoli - Head of Cash and Issue Dep't, Banca d'Italia  
 9:35am – 9:55am Polymer Banknotes: Substrate characteristics and its implications for the supply chain by Andrew Bonell - Director of Business Development, Innovia Security  
 9:55am – 10:10am Questions & Answers  
 10:10am – 11:00am Delegate Photograph (promptly at 10:15am, in Lobby Area where the photo will be taken) followed by light snack and coffee/tea in Sponsor Exhibit Area

### Session II **Cash Cycle Process Efficiencies** **Coordinator: Barbara Myatt - Director of Business Development, Toshiba**

- 11:00am – 11:20am The World of Circulating Coins - Growth, Driver and Trends by David Tidmarsh, Currency News  
 11:20am – 11:40pm Process Improvement Through Technology- Paperless Business Environment for Secure Cash Logistics Companies by Mr. Levent Oskay - General Manager, Bantas Turkey  
 11:40am – 12:00pm Efficiencies in Retail Cash Management – Importance of Business Partnerships with Cash Management and Logistics Companies: A Retailer's View by Mr. Ozgur Cetinkaya, CFO of TAB Gida  
 12:00pm – 12:15pm Questions & Answers

### Sponsor Breakout Meetings I (*Bern, Montreaux, Lausanne, Zurich and Luzern*)

- 12:15pm – 1:00pm Why Outsource: The Spanish Experience by Loomis (*Bern*)  
Guardian® polymer substrate: A practical guide to a long life in cash by Innovia Security (*Montreaux*)  
How process driven Software transforms your Cash Center Management to the next level by Giesecke & Devrient (*Lausanne*)  
A Multi-Currency Economy of Excesses and Cyprused – Who's Next by IMX Software (*Zurich*)  
The Death of The High Speed Sorter? by Glory Global Solutions (*Luzern*)  
 1:00pm – 2:30pm Lunch served in the Sponsor Exhibit Area

### Session III **Panel Discussion** **Moderated by Antti Heinonen – Former Director Banknotes, ECB**

- 2:30pm – 3:30pm A Panel Discussion on Counterfeit Deterrence:  
*Issues to be addressed include counterfeit trends, communication and information exchange, guidance regarding recycling and responses to counterfeiting threats.*  
 Panelists: Mr Rasul Atmaca-CBRT; Mr Guy Bullen-Brinks; Mr Richard McMurdo-GGS; Neil Young - MEI  
 3:30pm – 3:45pm Questions & Answers  
 3:45pm – 4:15pm Light snack and coffee/tea in Sponsor Exhibit Area

### Sponsor Breakout Meetings II (*Bern, Montreaux, Lausanne, Zurich and Luzern*)

- 4:15pm – 5:00pm Comprehensive Solutions for Retailers: Loomis Safepoint by Loomis (*Bern*)  
Verus, True Authentication for Guardian Banknotes, by Innovia Films (*Montreaux*)  
Could you run high-speed trains on 20<sup>th</sup> century tracks...? by Giesecke & Devrient (*Lausanne*)

Modernizing the cash supply chain with software for Cash Centers and Inventory Management, by Transtrack (Zurich) **CLOSED TO COMPETITORS**

Reuse, Reduce, Recycle by Glory Global Solutions (Luzern)

5:00pm – 7:00pm Appreciation Cocktail Reception in Sponsor Exhibit Area (**Sponsored by Glory Global Solutions**)

### Wednesday, February 26

8:30am – 7:00pm Sponsor Exhibit Viewing; Coffee and tea served at 8:30 a.m

#### **Session IV ATM Channel Efficiencies Session Coordinator: Dr. Suha Futaci – Country Head, Glory Global Solutions**

9:00am – 9:20am Importance of ATM Cash Management for a Cash-oriented Country by Mr. Murat Tacer - ATM & Telephone Banking Senior Manager, Türk Ekonomi Bankasi (TEB)

9:20am – 9:40am A 360° View of Cash Management for Cash Handling Devices by Mr. Willy Kaempfer - Expert, SecurePost AG

9:40am – 10:00am Benchmarking for Improved Efficiencies in the Cash Cycle by Mr. Alan Gerard - Senior Consultant, Currency Research

10:00am – 10:15am Questions & Answers

10:15am – 10:45am Light snack and coffee/tea in Sponsor Exhibit Area

#### **Sponsor Breakout Meetings III (Bern, Montreaux, Lausanne, Zurich and Luzern)**

10:45am – 11:30am What are currency processing manufacturers missing? by Toshiba (Bern) **CLOSED TO COMPETITORS**

Guardian® polymer substrate: A practical guide to a long life in cash by Innovia Security (Montreaux)

Leading safebag security to a higher level by Anton Debatin (Lausanne) **CLOSED TO COMPETITORS**

How to Optimize your Cash Management – from the Perspective of Total Cost of Ownership by GRG Banking Equipment (Zurich) **CLOSED TO COMPETITORS**

The Value of Cash by Glory Global Solutions (Luzern)

#### **Session V Panel Discussion Moderated by Mike Bowen**

11:30am – 12:45pm A Panel Discussion on Outsourcing vs In-House Cash Processing and Logistics:

*Given the major benefits and undoubted risks of outsourcing, an open discussion with input from major industry players with experiences of outsourcing cash management will offer the delegates a deeper understanding of these strategies and experiences (both successful and not so successful).*

Panelists: Paul Edwards-G4S; David Finnegan - UWE; Levent Oskay-Bantas

12:45pm – 2:15pm Lunch served in the Sponsor Exhibit Area

#### **Sponsor Breakout Meetings IV (Bern, Montreaux, Lausanne and Zurich)**

2:15pm – 3:00pm What are currency processing manufacturers missing? by Toshiba (Bern) **CLOSED TO COMPETITORS**

Analysing the performance of cash processing operations by ICS (Montreaux)

Challenges of ATM with cash recycling – cash demand forecast and cost optimization by Sautner & Partner (Lausanne) **CLOSED TO COMPETITORS**

Enterprise Cash Management in a Multi-Channel Future by NCR (Zurich) **CLOSED TO COMPETITORS**

3:00pm – 3:30pm Light snack and coffee/tea in Sponsor Exhibit Area

#### **Session VI Cash Usage and Relevance Session Coordinator: Barnabas Ferenczi – Director, Head of Sales Europe, Giesecke & Devrient**

3:30pm – 3:50pm Efficiency Efforts, Uncertainty and an Update on Issuance of \$100 by Mr. Michael Lambert - Associate Director, Board of Governors of the Federal Reserve System

3:50pm – 4:10pm The Importance of Cash in a Multi-Channel Retail Banking Environment by Mr. Ron Delnevo – Chairman European Board, ATMIA

4:10pm – 4:30pm The Impact of Payment Innovation on Consumer Cash Use- Turkey Case Study by Mr. Stefan Wikman - Loomis Sweden

4:30pm – 4:45pm Questions & Answers

4:45pm – 5:00pm Closing remarks: Marci Chavez - President and CFO, Currency Research

5:00pm – 7:00pm Farewell Cocktail Reception in Sponsor Exhibit Area